

**MADISON COUNTY ROAD DEPARTMENT**

**JULY 2014**

**SERVICE CALL SCHEDULE**

# Madison County Road Department

Reporting Dates 07/02/14 through 07/31/14

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
15389	03/01/12 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Willouchby, Michael Trace Harbor Rd.	Trace Harbor Rd
Check drainage.						
15400	03/06/12 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Teresa Old Hwy 16	Old Hwy 16
Called to report a really bad drop off turning into her driveway from the road						
15425	03/09/12 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fence about 3 feet						
15711	04/27/12 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Collier, Katherine Raintree Road	Raintree Rd
Requesting storm drain to be corrected, and please call and let her know if there's anything she needs to do						
15970	06/14/12 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Evans, Joe Earl Rimmer Raod	Swamp Rd District 5
Customer requesting culverts & trees cut back						
16132	07/25/12 Request 07/15/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bowman, Joanna Purvis Rd	Purvis Rd District 4
Reporting a really bad dip or buckle in road						

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Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
16154	07/27/12 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Overby, David Deer Ridge Dr District 4
Customer complaining about condition of road					
16322	08/27/12 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharp, Cotton Wood Cv District 3
Strom drain is stopped up with debris flooding the culdesac when it rains in the Timbers of Ashbrooke					
16445	09/19/12 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hardy, Mike Hardy Rd Hardy Rd
Road is being washed out by water draining from water tower on road					
16662	11/13/12 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Butler, Mary Beaverdam Rd Beaverdam Rd
Road has a really muddy patch in front of address					
16668	11/14/12 Request 07/22/14 Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatam, Mossy Oak Ln Mossy Oaks Ln
Road in bad repair needs work					
16874	01/02/13 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hughes, Betty Summerlin Rd Summerlin Rd District 5
Culvert near 397 Summerlin Rd needs cleaning out causing flood					

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Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
16924	01/10/13 Request 07/25/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Shelton, Randy Gluckstadt Rd	Gluckstadt Rd District 3
Cross drain is not draining east of Hwy 463 making a pond on the side of road						
16925	01/11/13 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Walters, Bonnie Sycamore Ridge	Sycamore Ridge
No drainage at address causing flooding in back yard						
16934	01/14/13 Request 07/10/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Smith, Josiette Pat Luckett Rd.	Pat Luckett Rd District 5
Requesting that drive way be repair. ASKING THAT SOMEONE PLEASE COME OUT AND CHECK IT.						
16935	01/14/13 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Shane Crawford Rd	Crawford Rd District 4
Drainage problems at 118 and 164 Crawford Rd water not flowing through the culverts clogged						
16937	01/15/13 Request 07/09/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burton, Rhonda Twin Lakes Dr	Twin Lakes Dr District 1
Water drainage problem culvert not sitting correctly too high						
16938	01/15/13 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Patrick, Stan Talon's Trl	Greyhawk Subdivision District 3
Water drainage not flowing thru culvert causing flooding						

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16941	01/15/13 Request 07/10/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharon, North Old Canton Rd	North Old Canton Rd District 1
Drainage problem; culvert stopped near address flooding the road						
17042	02/01/13 Request 07/24/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Nordan, Lee Childress Lane	Childress Ln
At the creek customer complaining that the road is going to slid.						
17063	02/06/13 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Illegal Dumpsite Medium Priority	Brown, Shirley Road Maintenance	Lowery, John and Judith Waldrop Rd	Waldrop Rd District 4
Cleaning of ditch or gulley on road						
17064	02/06/13 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael Livingtson Rd	Livingston Rd
Requesting fixing of driveway has a hole forming and drop off from all the rain: would like it to be aspalted						
17095	02/11/13 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Rev. Arsel Robinson Rd	Robinson Rd District 4
culvert at address is stipped up with mud and debris causing church parking lot to flood						
17108	02/13/13 Request 07/15/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Allerva, Evelyn Purvis Road	Purvis Rd District 4
Requesting culvert.						

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Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17130	02/19/13 07/21/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Leucky, Jim Meadowgreen Lane(Deerfield Sub District 1	Meadowgreen Ln District 1
Customer requesting that the drain behind his house need cleaning out it approx.10 feet deep.							
17145	02/20/13 07/28/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Riddell, Tom Lake Cavalier Road	Lake Cavalier Rd District 3
Requesting that we come out and check to see if he need a culvert of can the Pine Tree be removed so the water can flow through the							
17153	02/21/13 07/21/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Cheatham, James	Mossy Oaks Ln
Pot holes need to be filled and possible road paving							
17170	02/26/13 07/08/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	C, Patrick Hallmark Place	Hallmark Pl
Requesting ditching							
17232	03/07/13 07/28/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lewis, Earl Archie Cain Road	Archie Cain Rd District 4
Requesting a Culvert							
17257	03/13/13 07/29/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bolden, Grace Archie Cain Rd.	Archie Cain Rd District 4
Requesting gravel							

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17265	03/14/13 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bess, Latonya Archie Cain Rd	Archie Cain Rd
			Culvert needs repair			
17324	03/25/13 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Readus, Shotus Archie Cain Road	Archie Cain Rd District 4
			Requesting Culvert			
17328	03/26/13 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shermen, Crystal Industrial Drive North	Industrial Dr N District 4
			Culvert stopped up.			
17329	03/26/13 Request 07/31/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bank, Arlena Williams Brrooks Road	Williams Brooks Rd District 4
			Requesting gravel on Road.			
17351	03/28/13 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Robinson Rd District 4
			Big Dead Pine tree on the side of road before Moss Rd on the right side			
17362	04/01/13 Request 07/31/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Franklin, Ken Rocky Hill Rd	Rocky Hill Rd District 5
			Needs gravel for culvert: muddy			

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17377	04/02/13 Request 07/09/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Lashandria East Ave	East Ave District 4
Ditch behind house needs cleaning and cutting of grass						
17378	04/02/13 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Ossie Williams Brooks Rd	Williams Brooks Rd District 4
graded the road and now need gravel muddy mess						
17380	04/03/13 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Stricklin, Bridget Woodbine Ct	Woodbine Ct District 1
Drainage problem						
17408	04/10/13 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jackson, Edna Loring Rd	Loring Rd District 5
Ditch needs cleaning out: holding water						
17415	04/12/13 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Harmon, Justin Millhouse Dr	Millhouse Dr District 2
Flooding behind his house...needs someone to check it.						
17416	04/12/13 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Mrs Williams Brooks Rd	Williams Brooks Rd District 5
Bracey Road and Williams Brooks Rd need gravel.						



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17443	04/18/13 Request 07/07/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Bobby Normandy Cir	Normandy Cir District 3
Water drainage standing behind house						
17514	04/29/13 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Kallie Main St	Main St District 5
Need ditches clean holding water not draining						
17554	05/06/13 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hankins, George Industrial Dr N	Industrial Dr N District 4
Culvert is stopped up flooding the yard						
17618	05/13/13 Request 07/02/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Archie, Shawanda Archie Cain Rd	Archie Cain Rd District 4
Request gravel for the gravel part of road						
17619	05/13/13 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Reddus, Shatoya Archie Cain Rd	Archie Cain Rd
Request for new culvert						
17627	05/14/13 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jolly, Michael Truitt Rd	Truitt Rd District 5
Dirt filling up the ditches and flooding the road coming off of Loring Rd						

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17706	05/23/13 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Williams, Jeremy Mccarty Rd
Water is backing from road culvert flood yard of Camden Baptist Church					
17728	05/28/13 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd District 3
Ditches need to be cleaned out					
17772	06/05/13 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Rogers, Jimmy Coker Rd District 3
Culvert is stopped up not flowing and washing out the driveway					
17801	06/10/13 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sutherland, Joseph Lawrence Rd District 5
Water is standing across the street from mail box where loggers removed a culvert					
17807	06/10/13 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Jocelyn Millhouse Dr District 2
Large culvert drain in back yard needs a cover old one fell in					
17836	06/17/13 Request 07/25/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McCann, Joe Traceview Rd District 1
Need culvert widen for safety purpose deep ditch in Twin Harbor S/D					

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17841	06/17/13 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miller, Kristen Stillhouse Creek Dr	Stillhouse Creek Dr District 3
two sewer drains clogged with construction debris						
18043	07/26/13 Request 07/10/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Layman, Michael Trace Harbor Rd	Trace Harbor Rd
Front ditch is holding water: water will not dry out of ditch						
18060	08/01/13 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Thomas, Robert Way Rd	Way Rd District 5
Wider culvert need for driveway						
18070	08/05/13 Request 07/30/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Fleming, Dewayne Bear Creek Cir	Bear Creek Cir District 1
Ditch next to house is retaining water and is smelly and green not running off						
18095	08/12/13 Request 07/30/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Russell, Sherry Ancient Oaks Dr	Ancient Oaks Dr District 3
Road culvert is stopped up not draining causing flooding to property: Culvert is pass the address						
18164	08/28/13 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ephfrom, Larry Pugh Rd	Pugh Rd District 4
Requesting a culvert be installed next to old culvert will have it staked off; need it soon as possible						

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18176	09/03/13 07/16/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Buckley, Eric Stump Bridge Rd Stump Bridge Rd District 5
Request a 30 ft culvert to be installed at new residence do have it stake off with orange flags						
18239	09/20/13 07/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Monica, Marsha's Way Marashas Way District 1
Water not draining sitting and Weeds and reeds growing in ditch						
18280	10/03/13 07/15/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Morris, Childress Ln District 4
ditch work needed on road from Hwy 22 to the first big curve						
18283	10/03/13 07/10/14	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Stevenson, Melvin Road Dept Old 51 Rd District 3
Needs ditching.						
18323	10/15/13 07/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Miggins, Thomas Permenter Rd Permenter Rd District 5
Ditch need to be shaped up for resident could mow ditch better						
18326	10/16/13 07/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Franklin, William N O Canton Road North Old Canton Rd District 1
Requesting culvert customer has it stake off with white ribbon and has cows in the area and ask that we called before we go out to ins						

# Madison County Road Department

Reporting Dates 07/02/14 through 07/31/14

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18334	10/22/13 07/11/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pickle, Gerald Virgin Mary Rd	Virgin Mary Rd District 5
Need new culvert installed has it staked off with red flags please center culvert with the gate							
18335	10/22/13 07/23/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pickle, Gerald Pickle Rd	Sulphur Springs Rd District 5
Culverts is stopped up from road culvert to field to Pickle Rd							
18339	10/23/13 07/23/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Rosie Atlas Coleman Rd	Atlas Coleman Rd District 4
Culvert has a hole in it							
18346	10/25/13 07/08/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Floore, Tanner Sulfur Spring Road	Sulphur Springs Rd District 5
Requesting ditching.							
18350	10/28/13 07/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Carl Hunt Cir	Hunt Cir District 3
Drainage problem is flooding property need water to be directed behind property :							
18355	10/28/13 07/16/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Walter Gluckstadt Rd	Gluckstadt Rd District 3
Needs bigger culvert to be installed washing away gravel on driveway and waging up debris into you. don't touch side by mailbox is							

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18359	10/30/13 07/23/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Roisides, John Twelve Oaks Rd	Twelve Oaks Rd District 4
Ditches at culvert needs cleaning are washing gravel from driveway							
18382	11/07/13 07/21/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Fisher, Matt Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert needs to be installed at new address. It is staked off							
18387	11/07/13 07/17/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burrell, Kelvin Mullinville Rd	Mullinville Rd District 5
New culvert for new address will have it staked off							
18393	11/08/13 07/28/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Upton, Roy Lizzie Ln	Lizzie Ln District 4
Ditching is needed on road shoulders are getting shallow							
18394	11/08/13 07/23/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Upton, Roy Lizzie Ln	Lizzie Ln District 4
Culvert on road needs replacing or repair. Water is not going thru culvert but under it;eroding on the sides							
18395	11/12/13 07/07/14	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones, Anthony Loring Rd	Loring Rd District 5
Culvert need to be installed at new address has it staked off with orange cones							

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18404	11/13/13 07/14/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority Requesting culvert.	Brown, Shirley Road Maintenance	Pepper, Veronica Catlett Road Catlett Rd District 3
18406	11/15/13 07/10/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority Requesting a culvert be installed. Will have it flagged. next to 201 Stump Bridge Rd	Brown, Shirley Road Maintenance	Billingslea, William Loring Rd Stump Bridge Rd District 5
18419	11/19/13 07/25/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert at 202 and 232 need culvert one is staked will like to meet someone before installing.	Brown, Shirley Road Maintenance	Garrett, John 202 Simpson Rd Simpson Rd District 4
18439	12/02/13 07/14/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed. Coming from town going up 16 turn on Sharon Rd cross bridge the first house on left.	Brown, Shirley Road Maintenance	Herbert, Jessie 1056 Sharon Rd Sharon Rd District 5
18444	12/03/13 07/07/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority Requesting culvert.	Brown, Shirley Road Maintenance	Green, R.C. Charles Road Charles Rd District 4
18464	12/10/13 07/18/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority Requesting culvert	Brown, Shirley Road Maintenance	Mizer, Amy Gus Green Road Gus Green Rd District 3

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18490	12/17/13 07/16/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hardace, Pattie Shrock Rd District 5
Culvert on road just after turning on to Shrock Rd from Rocky Hill Rd culvert is sinking really bad						
18498	12/19/13 07/21/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Baldwin, Johnny Pat Luckett Rd District 5
Culvert needed old one has caved in						
18506	12/23/13 07/28/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hendrick, Thomas East Fulton Street Allen Wood Dr District 5
Requesting Culvert;customer ask that we call when we go out to installed the culvert. 245 Allen Wood Dr. Need 12 ft culvert						
18507	12/23/13 07/28/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hendrick, Thomas East Fulton Street Whiddon Rd District 5
Requesting culvert,and customer ask that someone call him when they go out. 392 Whiddon RD. Need 15 ft inch culvert						
18563	12/30/13 07/30/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	James, Ricky Brown Rd E Brown Rd E
Culvert for new address will have it staked off						
18564	12/30/13 07/11/14	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Other Medium Priority	Brown, Shirley Road Maintenance	Bolden, Johnny Lee Beal Rd Beal Rd District 4
Customer stated that the trees on to property need to be removed pushed over by county grading road.						



**Service Request Schedule Summary**

**Open Requests**

<b>Req #</b>	<b>Dates</b>	<b>Type / Priority</b>	<b>Assignee / Department</b>	<b>Caller / Address</b>	<b>Location / District</b>	
18613	01/09/14 <b>Request</b> 07/31/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ellis, Frankie Davis Crossing Rd	Davis Crossing Rd District 5
Request a 20ft wide culvert has it staked off on the corner of road						
18619	01/13/14 <b>Request</b> 07/17/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Vaughn, Wallace Parker Rd	Parker Rd District 5
Culvert is bent not able to push water through causing water to stand in ditch, washing out driveway						
18626	01/14/14 <b>Request</b> 07/15/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Leflore, Adams Bellevue Dr	Bellevue Dr District 4
Culvert needed at new address has it staked off						
18641	01/16/14 <b>Request</b> 07/25/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brewer, Cynthia Gunter Rd	Gunter Rd District 5
Requesting for the ditches be cleaned making driveway flood when it rain						
18649	01/21/14 <b>Request</b> 07/22/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Loston, Martha Haley Creek Dr	Haley Creek Dr District 1
Culvert need to be installed on the back side of property so customers can access the property; will have it staked off						
18691	01/30/14 <b>Request</b> 07/25/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McWilliams, Bobby Waldrop Rd	Waldrop Ln District 4
Culvert to be installed at gste with a red ribbon. Gate is unlocked.						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18696	02/03/14 Request 07/09/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Anderson, Calvin Dry Creek Rd	Dry Creek Rd District 5
Culvert is stopped up causing flooding to the yard, driveway and road ( not customer's culvert but one 50 yards down on same side)						
18698	02/03/14 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bennett, Linda Catlett Rd	Catlett Rd District 3
Culvert is stopped up on nieghbor's (480 Catlett Rd) causing flooding into her yard and driveway						
18702	02/03/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Brock, Regina Pinetree Lane	Pinetree Ln District 3
Customer that her culvert was damaged when we graded the road,						
18705	02/03/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Evans, Terrence Wrangler Way	Wrangler Way District 4
Garbage truck made a deep impression near driveway						
18714	02/05/14 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Boolas, Mike Whisper Lake Blvd	Whisper Lake Blvd District 3
Water pooling in street in front of house when it rains.						
18738	02/13/14 Request 07/15/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Willimas Carson Rd	Williams Carson Rd District 5
Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18743	02/18/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority Pot holes on road need patching	Brown, Shirley Road Maintenance	Watson, Earl Mansell Rd District 5
18765	02/19/14 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority Culvert needed on the Cherry Hill Dr side extended	Brown, Shirley Road Maintenance	Spears, Henry Mt Leopard Rd District 3
18766	02/19/14 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority Pot holes on road need patching	Brown, Shirley Road Maintenance	Morris, Minninger Blvd District 3
18774	02/20/14 Request 07/24/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority Large oak tree on road is leaning really bad about 300-400 ft turning from Livingston Rd.	Brown, Shirley Road Maintenance	Rankin, Mark Greens Crossing Rd District 3
18794	02/24/14 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority Water in ditch is not draining just standing	Brown, Shirley Road Maintenance	Martin, Alice Stump Bridge Rd District 5
18806	02/25/14 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Ditches on road need tress and debris cleaned out causing road to flood causing pot holes and washing out of road	Brown, Shirley Road Maintenance	Hughes, Rashad Summerlin Rd District 5

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18817	02/26/14 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Dotson, Corrine Johnson Hill Rd	Johnson Hill Rd District 5
Ditched need to be cleaned out making flooding happen						
18827	02/27/14 Request 07/10/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Customer, Ramage Rd	Ramage Rd District 4
Ditches and culvert needs to be cleaned out						
18836	02/28/14 Request 07/22/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Eubank, Sandra Westminster Ct	Westminster Ct District 3
Needs ditching on right of way and ditch needs to be sloped.						
18837	02/28/14 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bennett, Sarah Catlett Road	Catlett Rd District 3
Requesting gravel on culvert.						
18840	02/28/14 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Brown, Thomas	Old Natchez Trace District 5
Reporting chunks of asphalt in road about a mile from Hwy 43						
18855	03/05/14 Request 07/09/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Douglas, Selena Livingston Veron Road	Cain Rd District 5
Requesting pothole repair on Cain Road						

# Madison County Road Department

Reporting Dates 07/02/14 through 07/31/14

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18863	03/06/14 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Vaughn, Wallace Parker Rd	Parker Rd District 5
Pot holes in road need patching						
18864	03/06/14 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jennings, Lee Mae Ave	Mae Ave District 5
Culvert is holding water in the driveway and culvert is bent						
18867	03/07/14 Request 07/08/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Davis, Kenneth Goodloe Road	Goodloe Rd District 5
Requesting culvert Jennifer from E-911 told him three months ago that she would call us and request for the culvert but she didn't.						
18870	03/10/14 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jordan Jr, Thomas C. Robinson Springs Rd	Robinson Springs Rd District 3
Needing a culvert for new residence will have it staked off						
18900	03/12/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Harris, Walter Walnut Rd	Walnut Rd District 5
Need a culvert for road where property is for water to flow more not standing :need bigger culvert						
18930	03/18/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Bailey, Delories W Cotton Blossom Lane	Cotton Blossom Ln District 4
Requesting culvert						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
18934	03/19/14 Request 07/07/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Customer, Kearney Rd District 4
Requesting that culvert be unstopped:cleaned out					
18939	03/19/14 Request 07/25/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Martin, Kenneth Gluckstadt Rd District 3
Requesting a culvert for new residence will have it staked of would like to have a wider culvert 852					
18953	03/20/14 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Summerlin, Allen Pat Luckett Rd District 5
New culvert for new address, will have it staked off will call back with address. St					
18961	03/21/14 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Wilkinson, Jenny Stillhouse Creek Dr District 3
Stays wet in front of house in the street length of house					
18966	03/24/14 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lumpkins, Pamela Stump Bridge Rd District 1
Standing water at drive way @ culvert water not draining					
18987	03/28/14 Request 07/08/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Buckley, Bill cook-Cobb Road District 5
customer states that we installed the culvert but its not big enough ask if someone will go out and check it.					

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19018	04/02/14 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hale, Dan Green Acres Dr	Green Acres Dr District 5
Culvert needs replacing washing out of the dirt and gravel						
19022	04/03/14 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Davis, Arthur Greens Crossing Rd	Greens Crossing Rd District 3
Culvert needs gravel on it: culvert is exposed pot holes						
19025	04/03/14 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Ruby Giles Drive	Giles Dr District 3
Culvert stopped up.						
19026	04/03/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Keith Robinson Spring Road	Robinson Springs Rd District 3
Requesting culvert.						
19031	04/04/14 Request 07/24/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hendricks, Tommy Allen Wood Dr	Allen Wood Dr District 5
Culvert need for new address						
19032	04/04/14 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jerome, Allen Old Hwy 51	Old Hwy 51
A larger wider culvert needs to be installed where there is an old culvert entrance to a field across from Field Rd and 1/2 mile north o						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19043	04/07/14 Request 07/07/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Johnnie Adams Lane	Adams Ln District 5
Customer states that waters flooding .						
19045	04/07/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Theodore Kearney Road	Kearney Rd District 5
Requesting ditching so water can drain freely.						
19053	04/08/14 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Thompson, Denoah Old Hwy 16	Old Hwy 16 District 5
Request a culvert be installed at address						
19056	04/08/14 Request 07/09/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Strong, Judy Strong Rd	Strong Rd District 1
Culvert on road needs to be asphalt has many holes in it						
19060	04/08/14 Request 07/09/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Robinson Rd District 4
Tree is starting to lean on Robinson Rd						
19070	04/09/14 Request 07/10/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Foscett, Doris Robinson Rd	Robinson Rd District 4
Water is standing in the ditches at the culvert need to be cleaned out						



## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19071	04/09/14 Request 07/02/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Foscett, Doris Robinson Rd	Robinson Rd District 4
gravel needed on culvert has been washed away						
19072	04/09/14 Request 07/15/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Thompson, Denoah Old Hwy 16	Old Hwy 16 District 5
Requesting culvert: will have it staked off from old culvert						
19073	04/09/14 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cochan, Heath Twelve Oaks Trace	Twelve Oaks Trace District 4
Requesting culvert for new address						
19086	04/11/14 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Owens, Maggie Adams Lane	Adams Ln District 5
Requesting pothole repair.						
19088	04/11/14 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Butler, Toby Twelve Oaks Trace	Twelve Oaks Trace District 4
Need gravel on culverts on gravel side of grade: also road need gravel						
19096	04/11/14 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Owens, Josh Endris Rd	Endris Rd District 4
Request a new culvert old one has collapsed in need new one 25ft wide						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19097	04/11/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Thurman, Casey Arthur Ln	Arthur Ln District 3
Giant pot hole that has formed at the culvert needs to be filled						
19106	04/14/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Parris, Ellis Rd	Ellis Rd District 4
Flooding of driveway need someone to check aout culvert						
19109	04/14/14 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	McCullough, Annette Stump Bridge Rd	Stump Bridge Rd District 5
Culvert across the street is flooding road and driveway :Water standing and not flowing through culvert						
19117	04/14/14 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Ruby Livingston Rd	Livingston Rd District 2
Culvert needs to be cleaned out at LivinstonRd and Giles Dr causing flooding						
19124	04/14/14 Request 07/15/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Johnson, Robert Renfroe Rd	Renfroe Rd District 5
Culvert is stopped up needs to be unstopped ins leaving standing water in driveway						
19126	04/14/14 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	White, Malcolm Old Hwy 51	Old Hwy 51
Requesting culvert						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19127	04/14/14 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brown, Jackie Arthur Lane	Arthur Ln District 3
A hole is across 3/4 of the road. Needs repair.						
19128	04/14/14 Request 07/15/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Boulden, Martha Adams Ln	Adams Ln District 5
Flooding on road coming onto property needs to clean ditch and culvert up above property						
19135	04/15/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Winfield, Jack Putnam Rd	Putnam Rd District 5
Water is sytanding in roaad and not draining in ditches						
19136	04/15/14 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Winfield, Jack Putnam Rd	Putnam Rd District 5
Pot holes on road need to be filled						
19138	04/15/14 Request 07/15/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Williams Carson Rd	Williams Carson Rd District 5
Several pot holes on road need to be filled						
19145	04/15/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Machado, Connie North Livingston Rd	North Livingston Rd District 3
Culvert to be cleaned; water is out going over driveway						

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19151	04/16/14 <b>Request</b> 07/22/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jefferson, Clevon North Old Canton Rd	North Old Canton Rd District 1
Reequest two old metal culverts be replaced in his drive way. Driveway is a horse shoe shape						
19159	04/16/14 <b>Request</b> 07/28/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Flax, Elton Camden Rd	Camden Rd District 5
Culvert is too small for the water flow would like for it to be replaced with larger culvert						
19161	04/17/14 <b>Request</b> 07/28/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Edwards, James Ben Lockett Rd	Ben Lockett Rd District 5
Requesting that the ditches been cleaned/opened to stop water from standing and eroding asphalt from road						
19171	04/17/14 <b>Request</b> 07/25/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Sessions, Lavern Pine Street	Pine St District 4
Requesting Culvert						
19175	04/17/14 <b>Request</b> 07/15/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Miggins, Ruby East Sowell Rd	East Sowell Rd District 1
Culvert needs to be replaced and ditches needs to be cleaned because of flooding						
19179	04/21/14 <b>Request</b> 07/22/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Bradberry, Rose Bradberry	Clarkdell Rd District 1
Requesting culvert to be unstopped.						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19180	04/21/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ford, David Old Hwy 51 Rd	Old Hwy 51
Needs new culvert hole in old metal one and it has suken in and is closed up on both sides						
19181	04/21/14 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Strange, Pam Chapel Hill Rd	Chapel Hill Rd District 3
Water from Lake has washed dirt from under the pavement/asphalt has two reflectors showing spot						
19182	04/21/14 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Jess Crawford Rd	Crawford Rd District 4
Culvert is stopped up with leaves and debris: even cross drains on road are stopped up						
19184	04/21/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Smith, Rodrick	Addison Way District 4
Pot holes on road need to be filled						
19187	04/21/14 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Linda Banks Rd	Banks Rd District 4
Ditches need cleaning on roaad so water can flow						
19194	04/21/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Burrell, Robert Old Natchez Rd	Old Natchez Trace District 5
road breaking up in places 1 mile east of Hwy 43, needs ditching where the road is crumbling						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
19201	04/22/14 Request 07/22/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Donnelly, Robert Virililia Rd District 4
Mud/dirt left on road from crew digging out ditches					
19202	04/22/14 Request 07/24/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brister, Joe North Old Canton Rd
Needs culvert replaced...is smashed in on one side.					
19207	04/23/14 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Shepherd, Walt Crawford Rd District 4
Culverts has been washed out need dirt/gravel and cleaning out so water can flow through					
19208	04/23/14 Request 07/22/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Russell, Valerie McDonald Rd District 3
pot hole on road need to be filled					
19209	04/23/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Russell, Valerie McDonald Rd District 3
Road at that address is muddy with out rocks on road					
19211	04/23/14 Request 07/07/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Mullen, Rich Old Rice Rd District 1
Road shoulder on road near the water pump and before you get to Haley Creek has washed out badly					

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19216	04/23/14 Request 07/30/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Johnson, Stephine Grown Williams Rd	Grown Williams Rd District 5
Road conditions are bad one stop has pot has then another spot is nothing but mud no pavement at all only one car can pass at that sp						
19217	04/23/14 Request 07/24/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Williams Carson Rd	Williams Carson Rd District 5
Pot holes on rad are really bad need to be filled						
19220	04/24/14 Request 07/24/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	White, Malcolm Old Hwy 51	Old Hwy 51
Need new culvert to replace old one has hole in it: Standing water around culvert						
19222	04/24/14 Request 07/30/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Johnson, Mattie Sharon Rd	Sharon Rd District 5
Culvert is stopped up with debris and not draining and holding water in drive way						
19227	04/25/14 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Springer, Gladys Putnam Rd	Putnam Rd District 5
potholes in road made by log trucks						
19231	04/25/14 Request 07/24/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Nutt, David Chapel Hill Rd	Chapel Hill Rd District 3
road collapsing where culvert is under road. Thinks the culvert is damaged.						

**Service Request Schedule Summary**

**Open Requests**

<b>Req #</b>	<b>Dates</b>	<b>Type / Priority</b>	<b>Assignee / Department</b>	<b>Caller / Address</b>	<b>Location / District</b>	
19237	04/28/14 <b>Request</b> 07/29/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need a larger culvert	Brown, Shirley Road Maintenance	Customer, Cook Cobb Rd	Cook Cobb Rd District 5
19238	04/28/14 <b>Request</b> 07/30/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Request 2 culverts be replaced and 1 need to be added at Frens Chapel Baptist Church	Brown, Shirley Road Maintenance	Battle, Erik Pocahontas Rd	Pocahontas Rd District 4
19240	04/28/14 <b>Request</b> 07/28/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Request the culvert area needs gravel really bumpy coming into deiveway	Brown, Shirley Road Maintenance	Adams, Lottie Pisgah Bottom Rd	Pisgah Bottom Rd District 5
19250	04/28/14 <b>Request</b> 07/25/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culverts in Castens Homes S/D need to be replaced Castens Dr and Lizzie Ln	Brown, Shirley Road Maintenance	Morris, Lawrence	Castens Dr District 4
19262	04/29/14 <b>Request</b> 07/17/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Pot Holes Medium Priority  Pot holes to be filled.	Brown, Shirley Road Maintenance	Customer,	Beamon Rd District 5
19267	04/29/14 <b>Request</b> 07/22/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Ditch work culvert work	Brown, Shirley Road Maintenance	Clark, Joann Patrick Rd	Patrick Rd District 4



## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19268	04/29/14 <b>Request</b> 07/11/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Perkins, Elizabeth Ancient Oaks Dr	Ancient Oaks Dr District 3
Culvert is clogged up washing out driveway and flooding property						
19269	04/29/14 <b>Request</b> 07/08/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Johnathan, Davis Crossing Rd	Davis Crossing Rd District 5
potholes in road caused by dump trucks						
19271	04/29/14 <b>Request</b> 07/03/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Carson, Linda	Summerlin Rd District 5
Water is standing in road in two low spots that is washing the road out						
19274	04/30/14 <b>Request</b> 07/03/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Young, David Fox Hollow	Fox Hollow District 1
Has a drainage problem water coming from across the street into his yard flooding and bringing debris with it						
19286	05/01/14 <b>Request</b> 07/15/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Other Medium Priority	Brown, Shirley Road Maintenance	Heather, Millhouse Dr	Millhouse Dr District 2
Behind her house at the ditch erosion has started						
19295	05/05/14 <b>Request</b> 07/03/14 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Reid, Alexandria Virgin Mary Rd	Virgin Mary Rd District 5
Asphalt in curve of road is broken up in many spots in road						

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19296	05/05/14 <b>Request</b> 07/25/14 <b>Schedule</b> Closed	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sullivan, Susanne Quail Hollow	Quail Hollow District 1
Dirt is washing away from around culvert between two neighbors						
19297	05/05/14 <b>Request</b> 07/11/14 <b>Schedule</b> Closed	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Harris, Angela Barnes Rd	Old Natchez Trace District 5
Road asphalt is breaking up into chunks on the road						
19303	05/06/14 <b>Request</b> 07/09/14 <b>Schedule</b> Closed	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Bennett, Linda 479 Catlett Rd	Catlett Rd District 3
Need dtching near neighbor house to stop flooding.						
19306	05/06/14 <b>Request</b> 07/08/14 <b>Schedule</b> Closed	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Randolph, Payton Cane Creek Rd	Cane Creek Rd District 4
Need a wider/bigger culvert for water to flow thru: old one is not handling water and washing out driveway						
19309	05/06/14 <b>Request</b> 07/14/14 <b>Schedule</b> Closed	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cross, Donna Miggins Rd	Miggins Rd District 1
Culvert is clogged water come from Hwy 16 is washing out driveway						
19310	05/06/14 <b>Request</b> 07/15/14 <b>Schedule</b> Closed	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Robinson, Jennifer Middlefield Dr	Middlefield Dr District 1
Pavement in front of house and on street is crumbling,separating						

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19312	05/06/14 Request 07/15/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cole, Nathaniel Loring Rd	Loring Rd District 5
Asphalt was pulled from road making it a one lane road near his address						
19313	05/06/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Abraham, Mike Hunters Row	Hunters Row District 3
Culvert on road need to be cleaned /cleared of debris causing flooding to Red Oak Plantation and property						
19320	05/07/14 Request 07/15/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bolden, Rickey Catlett Rd	Catlett Rd District 3
Culvert has a crack in it and posible needs to be replaced						
19330	05/08/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 41.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brister, Joe N Old Canton Rd	North Old Canton Rd District 1
Need new culvert old one is broken on both ends and washing out gravel on it						
19331	05/08/14 Request 07/08/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Swain, Keith	Cedar Hill Rd District 3
Requesting the cutting of limbs back on road off of Hwy 463 as you turn onto road both sides of road and at intersection of Lake Ma						
19332	05/08/14 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 41.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ross, Wallace Charles Rd	Charles Rd District 4
Ditching needs to be dug out and culvert needs to be cleaned						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19348	05/09/14 Request 07/10/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Coats, Euphemia Virgin Mary Rd	Virgin Mary Rd District 5
Road conditions are bad at the gravel end near Sulphur Spring Rd						
19355	05/12/14 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 37.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Tate, Buddy Stokes Rd	Stokes Rd District 3
Needs a wide culvert to be installed at address between 1548 and 1588 Stokes Rd . Will have it staked off and need it wide for a trail						
19361	05/12/14 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 37.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McCullough, Carthell Loring Rd	Loring Rd District 5
Gravel needed on culvert						
19379	05/14/14 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 34.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Quinn, Zenola	Rouser Rd District 3
Would like for the ditches on Rouser Rd, Powell Rd And Kirkwood Dr be cleaned out to prevent flooding of roads						
19383	05/16/14 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Clark, Kenneth Dove Cv	Dove Cv District 3
Road shoulders is caving in near caution tape on road						
19396	05/19/14 Request 07/07/14 Schedule Closed	Durations 0.0 S-to-C 31.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Robinson, Denise Rice Rd	Rice Rd District 3
Drainage on road need to be fixed flooding property because ditches need cleaning						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19398	05/19/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 30.9 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Burns, Joann Burns Rd	Burns Rd District 5
Road need gravel; washing because of rain						
19399	05/19/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 29.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Burns, Joann Burns Rd	Burns Rd District 5
Ditches need to be cleaned out						
19406	05/20/14 Request 07/25/14 Schedule Closed	Durations 0.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Baggett, Courtney Old Stagecoach Lane	Old Stagecoach Lane
Needs culvert installed.						
19416	05/22/14 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 26.8 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Swalles, Johnathan	Clarkdell Rd District 1
Curlvet at speed limit sign near Countryline Rd the dirt is washing away from under asphalt						
19422	05/23/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 27.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Jones, Vanessa Ramage Road	
needs gravel at end of driveway						
19433	05/27/14 Request 07/31/14 Schedule Closed	Durations 0.0 S-to-C 35.1 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Anderson, Diane	Robinson Springs Rd District 3
Road shoulder heading east before Hwy 463 has been chipping away and causing dip in road						

## Service Request Schedule Summary

Open Requests						
Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19445	05/28/14 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 20.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Upton, Chad Twelve Oaks Trace	Twelve Oaks Trace District 4
Need new culvert installed for new residence: will have it staked off						
19446	05/28/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 21.9 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Keeler, Milton Walter Payton Ln	Walter Payton Ln District 3
Request limb e cut back on road where there are no houses						
19449	05/28/14 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 20.8 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Deweese, Dewitt Beach Bluff Rd	Beach Bluff Rd District 5
Need culvert to be extended on both side 5 feet for a trailer to get in and out.						
19450	05/29/14 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 21.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Posey, Travis Lakeshore Dr	Lakeshore Dr District 3
First Student requesting for gravel for a driveway at gate 7						
19452	05/29/14 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 33.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Hughes, Willie Rouser Rd	Rouser Rd District 3
Requesting tree limbs be cut back on road from address to Livingston Vernon Rd						
19453	05/30/14 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 19.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Hines, Joseph Dover Ln	Dover Ln District 3
Would like to dig a ditch on right of way where there is no ditch now						

# Madison County Road Department

Reporting Dates 07/02/14 through 07/31/14

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19461	05/30/14 Request 07/30/14 Schedule Closed	Durations 0.0 S-to-C 19.9 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Vance, Billy Strong Rd	Strong Rd District 1
Culvert is washing out would like to have more gravel on top						
19463	05/30/14 Request 07/24/14 Schedule Closed	Durations 0.0 S-to-C 19.9 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Clark, Robert G. Patrick Rd	Patrick Rd District 4
Water in ditches flooding ditches and standing						
19465	05/30/14 Request 07/30/14 Schedule Closed	Durations 0.0 S-to-C 19.8 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Fisher, Brett Johnstone Dr	
Debris in ditch in front of his house...flooding						
19468	06/02/14 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 30.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Springer, Gladys Putnam Rd	Putnam Rd District 5
Road is slippery with all the rain need possible gravel really muddy						
19475	06/02/14 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 29.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Abram, Mike Hunters Row	
Culvert under road stopped up on both ends, flooding the area near his address						
19480	06/03/14 Request 07/24/14 Schedule Closed	Durations 0.0 S-to-C 14.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Moore, Alicia Laura Dr	Laura Dr District 4
Trees in ditch block water flow and ditches need to be cleaned						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19482	06/03/14 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 28.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Bailey, Willie Cotton Blossom Ln	Cotton Blossom Rd District 4
Pot holes in the road need to be filled						
19483	06/03/14 Request 07/22/14 Schedule Closed	Durations 0.0 S-to-C 14.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Bailey, Willie Cotton Blossom Ln	Cotton Blossom Rd District 4
Requesting ditches be cleaned out						
19487	06/04/14 Request 07/07/14 Schedule Closed	Durations 0.0 S-to-C 15.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Glasscoe, Patricia	Purvis Rd District 4
Ditches on Purvis Rd need to be cleaned in several spots water stands and not drain						
19488	06/04/14 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 13.1 O-to-C	Bridges Medium Priority	Brown, Shirley Road Maintenance	Glasscoe, Patricia	Joe Hall Rd District 4
Road is sinking at bridge going towards Hinds County						
19489	06/04/14 Request 07/02/14 Schedule Closed	Durations 0.0 S-to-C 15.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Frank Church Rd	Kehle Rd District 3
Tree in ditch needs to be removed so ditch can be cut and water flow correctly						
19499	06/06/14 Request 07/25/14 Schedule Closed	Durations 0.0 S-to-C 11.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Giurintano, Greg Chantey Lane	
needs culvert installed						



# Madison County Road Department

Reporting Dates 07/02/14 through 07/31/14

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19500	06/06/14 Request 07/10/14 Schedule Closed	Durations 0.0 S-to-C 11.8 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Maynor, Tom Twin Lakes Dr	Twin Lakes Dr District 1
culvert stopped up under road, washing road out						
19501	06/06/14 Request 07/10/14 Schedule Closed	Durations 0.0 S-to-C 11.8 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Fowler, Marlon Dampeer Rd	Dampeer Rd District 5
Road marked for dig-out repair near his house...area across from the marked area needs repair too.						
19516	06/10/14 Request 07/24/14 Schedule Closed	Durations 0.0 S-to-C 21.2 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Jones, Jeff Crawford Rd	Crawford Rd District 4
Pot holes on road need filling						
19521	06/10/14 Request 07/10/14 Schedule Closed	Durations 0.0 S-to-C 21.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Garner, Bennie Potluck Rd	Potluck Rd District 5
Culvert needs cleaning is flooding at culvert and mail box/ also ditches need to be cleaned						
19528	06/11/14 Request 07/14/14 Schedule Closed	Durations 0.0 S-to-C 20.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Rut, Emily Hallmark Pl	Hallmark Pl District 3
Crack in curb at address						
19540	06/12/14 Request 07/16/14 Schedule Closed	Durations 0.0 S-to-C 18.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer,	Shamrock Dr District 5
Pot holes on road need to be filled						

# Madison County Road Department

Reporting Dates 07/02/14 through 07/31/14

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
19544	06/13/14 Request 07/11/14 Schedule Closed	Ditching Medium Priority Need ditch clean out	Brown, Shirley Road Maintenance	Williams, Earnest 148 Williams Rd	Williams Rd District 5
	<b>Durations</b> 0.0 S-to-C 5.0 O-to-C				
19556	06/16/14 Request 07/23/14 Schedule Closed	Pot Holes Medium Priority Pot holes on road need to be filled	Brown, Shirley Road Maintenance	Adams, Shree	Tisdale Rd District 1
	<b>Durations</b> 0.0 S-to-C 15.0 O-to-C				
19558	06/16/14 Request 07/16/14 Schedule Closed	Gravel Medium Priority Needs gravel/ patching on road	Brown, Shirley Road Maintenance	Elmore, Percy Harreld St	Harreld St District 4
	<b>Durations</b> 0.0 S-to-C 14.9 O-to-C				
19571	06/17/14 Request 07/17/14 Schedule Closed	Culvert Repair Medium Priority Culvert is washing out hard for vehicles to go in and out	Brown, Shirley Road Maintenance	Monroe, Richard Livingston Vernon Rd	Livingston Vernon Rd District 4
	<b>Durations</b> 0.0 S-to-C 1.1 O-to-C				
19572	06/17/14 Request 07/17/14 Schedule Closed	Culvert Installation Medium Priority Needs a new culvert to replace the old iron one that is caving in and stopped up	Brown, Shirley Road Maintenance	Kelly, Emma John Day Rd	John Day Rd District 5
	<b>Durations</b> 0.0 S-to-C 0.9 O-to-C				
19574	06/17/14 Request 07/23/14 Schedule Closed	Drainage Medium Priority Drainage at street drain is flooding his property and next door	Brown, Shirley Road Maintenance	Ragland, Tim Wildwood Dr	Wildwood Dr District 1
	<b>Durations</b> 0.0 S-to-C 2.0 O-to-C				

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19576	06/17/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 2.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Smith, Angieline Virgin Mary Rd	Virgin Mary Rd District 5
Need gravel on culvert						
19577	06/17/14 Request 07/17/14 Schedule Closed	Durations 0.0 S-to-C 2.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lyles, Diane Virgin Mary Rd	Virgin Mary Rd District 5
Need gravel on culvert						
19583	06/18/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 13.1 O-to-C	Bridges Medium Priority	Brown, Shirley Road Maintenance	Shelby, Walter	Pisgah Bottom Rd District 5
Two bridges on Pisgah Bottom West need more gravel all is washing away and bridges looking week and possible giving in						
19586	06/10/14 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 21.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sheppard, Spence 200 A Crawford Rd	Crawford Rd District 4
Need dirt and gravel on culvert. Culvert has a bad trench cut acrossed it.						
19588	06/18/14 Request 07/22/14 Schedule Closed	Durations 0.0 S-to-C 12.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Tammy,	Dampeer Rd District 5
Pot holes in road are really bad						
19590	06/18/14 Request 07/03/14 Schedule Closed	Durations 0.0 S-to-C 13.0 O-to-C	Trash Related Medium Priority	Brown, Shirley Road Maintenance	Bennett, Arele Pleasant Gift Rd	Pleasant Gift Rd District 5
Tree that has been cut up into pieces need to be picked up						

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
19594	06/19/14 Request 07/18/14 Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Beasley, Vernon Purvis Rd	Purvis Rd District 4
Ditches need to be cleaned						
19601	06/20/14 Request 07/21/14 Schedule Closed	Durations 0.0 S-to-C 11.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Steen, Gerald	Yacht Club Rd District 1
Needs repair						
19606	06/23/14 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 8.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Albight, Mike Branscomb Rd	Branscomb Rd District 5
Road is undrivable to bad stops where water is stand needs to be fix with rest of road need grading						
19607	06/23/14 Request 07/23/14 Schedule Closed	Durations 0.0 S-to-C 8.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Dinkelacker, Adam Smith Carr Rd	Smith Carr Rd District 4
Need new culvert installed needs to be 20 ft wide						
19608	06/23/14 Request 07/10/14 Schedule Closed	Durations 0.0 S-to-C 8.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Veel, Sherry	Coker Rd District 3
Reporting there is aleat a 4 inch drop at first culvert coming from Robinson Springs Rd						
19626	06/25/14 Request 07/25/14 Schedule Closed	Durations 0.0 S-to-C 5.9 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Malone, Paul Ramage Rd	Ramage Rd District 4
At u driveway water is washing road and property away						

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
19631	06/25/14 Request 07/09/14 Schedule Closed	Durations 0.0 S-to-C 5.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Morris, Purvis Rd District 4
Ditches on road need to be cleaned out and dug out					
19632	06/25/14 Request 07/09/14 Schedule Closed	Durations 0.0 S-to-C 5.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Morris, Spring Creek Rd District 4
Ditches on road need to be cleaned and dugged out					
19635	06/26/14 Request 07/25/14 Schedule Closed	Durations 0.0 S-to-C 5.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Turner, Randy Cobbville Dr District 5
Ditch in front of house is washing away needs gravel like before					
19637	06/27/14 Request 07/28/14 Schedule Closed	Durations 0.0 S-to-C 4.2 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Sheriff, Dept Way Rd District 5
Called to report tree down across the road west of the Gray Genter					
19638	06/27/14 Request 07/11/14 Schedule Closed	Durations 0.0 S-to-C 4.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Patton, Kimble Robinson Springs Road Robinson Springs Rd District 3
bad drainage problem at his address					
19643	06/27/14 Request 07/29/14 Schedule Closed	Durations 0.0 S-to-C 3.9 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Dawson, Dennis Firetower Rd District 5
Spot where culvert was put in and road built up is in bad repair					

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
19648	06/30/14 Request	Culvert Repair	Brown, Shirley	Smith, John	Mcdougal Rd
	07/08/14 Schedule	Medium Priority	Road Maintenance	McDougal Rd	District 4
	Closed	0.0 S-to-C 0.9 O-to-C	Need old bent culvert to be replaced with new plastic one		

**Open Requests: 270**  
 0.00 S-to-C Average Duration  
 4.06 O-to-C Average Duration

**Total Requests: 277**  
 -0.63 S-to-C Average Duration  
 4.00 O-to-C Average Duration